



Higher Education IT SnapShotSM

Strategic Information Technology aligned to an institution's goals is essential for success today in higher education. VIE closes the gap between IT and desired outcomes. To illustrate the point, ask yourself these questions:

- **Are you tapping technical innovations that can improve teaching and learning?**
- **Is your infrastructure satisfying technology-savvy students?**
- **Do you need to streamline complex processes that are frustrating stakeholders?**
- **Are your institutional information resources secure?**

What is the VIE IT SnapShot?

The IT SnapShot is designed to provide institutions with an accurate view of their IT environment with the goals of the stakeholders in mind. The assessment includes current operations, as well as the ability to meet future business goals and objectives. Performed over 2-6 weeks, the VIE IT SnapShot provides senior management keen insight into the competency and performance of their IT organization. The IT SnapShot findings are presented along with recommendations of changes that would benefit the organization.

How does it work?

The VIE IT SnapShot is performed by one or two VIE CIO Consultants with deep knowledge and experience in higher education. The assessment starts by gaining an understanding of the institution's goals and objectives through discussions with senior management. Understanding the needs of the institution, along with extensive knowledge of best practices in other higher education institutions, provides CIO Consultants a standard to evaluate the IT organization. VIE will specifically evaluate areas of concern to the client, and explore the organization thoroughly.

Using our deep higher education experience, our CIO Consultants will develop a list of major findings in the assessment. VIE will present a report with a detailed position and recommendation on each issue to the key stakeholders in the institution.

How will the VIE IT SnapShot help?

The IT SnapShot grades your current IT operation and delivers a roadmap for future success. At a minimum, the VIE IT SnapShot helps you understand how your IT organization compares to others. And by implementing the recommendations of the VIE IT SnapShot, you transform IT into a strategic value-added part of the institution.

Areas examined during the VIE IT SnapShot include:

- Strategic Planning
- IT Funding Models & Budget Practices
- Instructional Technology Support
- IT Organizational Structure and Capabilities
- IT Infrastructure & Support Model
- IT Applications & Usage
- IT Governance Processes
- Project Management Practices
- Performance and Operational Metrics
- Security and Compliance
- Backup and Disaster Recovery
- Vendor Relationships and Purchasing Practices